

Housekeeping Staff Training Program

Housekeeping staff training program was organized on 06-04-2024 in the conference hall of the Hotel Management Department, at Guru Kashi University. The Housekeeping Staff Training Program was implemented to enhance the efficiency, effectiveness, and professionalism of our housekeeping team. This report outlines the objectives, summary and future recommendations of the training program.

Objectives of the Program

- To ensure high standards of cleanliness and hygiene throughout the facility.
- To improve safety procedures to prevent accidents and injuries.
- To enhance customer service skills to meet guest expectations.
- To foster teamwork, communication, and adaptability among staff members.
- To promote environmental sustainability in cleaning practices.

Summary

Training session was conducted by Mr. Peeyush Raj. The training program consisted of a combination of theoretical session, practical demonstrations, and hands-on practice. The housekeeping staff training program has proven to be instrumental in enhancing the capabilities and performance of our housekeeping team. Mr. Peeyush Raj trained the staff on proper cleaning techniques, sanitation procedures., and use of cleaning agents to maintain high standards of cleanliness and hygiene in all areas of the facility. Further, he educated the staff on safety protocols to prevent accidents and injuries while performing cleaning tasks, including proper handling of chemicals. The efficient cleaning methods and time management skills were discussed to maximize productivity without compromising quality, ensuring that tasks are completed within designated timeframes. By continuing to invest in the training and development of our staff, he ensured that our housekeeping department remains a key contributor to the overall success and reputation of our organization. Therefore, he introduced the interpersonal skills and customer service etiquette to make sure that guests are treated with respect and courtesy, addressing any concerns or requests promptly and professionally.

Glimpses of the Event

